

Terms and Conditions:

1- Our valued guest are kindly requested and mandatory to present all civil ID cards for all members of villas or chalets and the original marriage Certificate as the resort accepts the reservations for families only.

2-For the chalet without a maid room accommodates only for 6 adults and 2 children less than 6 years, And the 3 bedrooms villa 6 adults , 2 children under 6 years and 1 maid, while the 4 bedrooms villa 8 adults , 2 children under 6 years plus 1 maid

3 - In case of a visitors to chalets and villas without overnight stay, 10.000 KD per person (from 9:00 am to 11:00 pm),

* The visitor will hand over the the Civil ID to the security officer at the main gate shall be returned upon departure on the same day and in the case of overnight stay the visitor pays an additional amount of KD (5.000 KD), and 15.000 KD in case of overnight stay without an extra beds.

* Number of visitors for a three bed room chalet or villa Maximum 6 adults and for the 4 bedrooms villa will be maximum 8 adults, also changing names after registering at the resort's gate upon arrival is forbidden.

4 - Please note that the amount of 100.000 KD shall be paid upon check in just in case of any damages occurred during the stay. The hotel will have the right to deduct the cost automatically from the said amount and preferably in cash to be refunded cash upon check out, because Visa or K-net takes one month to be refunded to the bank account.

5 - Barbeque is strictly forbidden anywhere in the resort except for the beach and barbecue areas, and for private barbeque party, please coordinate with the administration and in case of receiving outside catering, a non-refundable charge per one time of 50.000 K.D to be paid in reception.

6 -Bring bicycles or Motor bikes from outside the resort is prohibited, 'as it's available at the resort with charges.

7 - The resort management is entitled for asking individuals who do not adhere to the security team's instructions to leave the resort without a refund for accommodation payment and insurance. * In case of cancellations, full amount of stay will be deducted.

8- Regarding units number or chalet and villa pool area will be subject to availability upon arrival date.

9 – Chalets and villas with private pools to be adhere with the safety and security instructions to enjoy the swimming pool the most important of these is not to leave the kids alone in the pool, and the booking holder will be on a legal responsibility in case of any accident, as there is no lifeguard for each chalets or villas with a private pool.

Guest Name: -----

Guest signature : -----

10 - **Check in time:** 3:00 PM and **check out time:** 12:00 PM

11 - **In case of any damage or misuse to any item inside or outside the villa or the chalet,** the guest will be charged the value that estimated by the management of the resort. Thus, the booking holder of chalets or villas is required to sign a hand over list of the contents of the unit to be revised upon check-out.

12 - **Our guests are kindly requested to be committed to the instructions of the swimming pools and the beach** that illustrated by the signs. Parents are responsible for their children during swimming in the pool and must attend one of the parents with the child to swim and strictly adhere to the closing times of the swimming pool to implement cleaning procedure by our team for maintaining the high quality standard of water for your safety.

13 – **For the convenient and safety of our guest, It is totally not allowed to bring gas cylinder to the resort** or to use them inside or outside the chalet. Smoking of shisha is only allowed in dedicated areas, also it's prevented using personal shisha as our restaurant prepares it in an organized safety way.

14 - **The resort management is not responsible for the loss of any personal purposes**, as safety deposit boxes are available in all villas and chalets.

- For any private parties or functions to be held at the resort without the consent of the resort management is not allowed, and everyone must keep calm after 11 pm and children do not causing any inconvenience to others. High music volume or high-definition television are not accepted at all.

15 - Riding bicycles for **Children** under the age of six years in the public areas, in front of chalets and restaurants without parents is forbidden.

16 - **Pets** of all kinds are not allowed.

16 - **Bringing outsider restaurants' food and beverage** to inside the resort is not permitted.

18 - **Use of the ladies swimming pool** is the responsibility of booking holder for Chalets or villas, as there is no lifeguard inside.

19 - It is only accepted using the public swimming pools or the sea in a **conservative swimming suits. (Burkini swimming suits)**

20 - It is not permitted to eat or drink near by the pools.

21 - **It is totally prohibited to use any kind of glass in the pool area**, Electronic games and bicycles are not welcomed on the swimming pool areas.

22 - All who suffer from skin diseases should refrain from swimming.

23 – **Not allowed jumping nor pushing** inside or around the swimming pool area.

24 – Using the Swimming pools after the sea it must taking a shower first.

25 – **To keep the Chalet or Villa cold please keep the Terrance door always closed.**

26 - The security officer, at the resort main gate is entitled to check all the purposes inside cars entering the resort, the driver and all passengers are required to fully comply with security instruction.

27 – Misusing the white towels outside the Chalet or villa and if it is lost, a charge will be applied upon check out

Notes:

- **In case of a delay for the above mentioned departure time, a .10.000 KD charges will be applied per hour.**

- Aquamarine Kuwait Resort Al Nuwaisseb management is not responsible for any death, injury, loss or damage of any kind that is natural to the guest, his or her family or visitors while in the resort.

- Aquamarine Resort al Nuwaisseb management may add other points to the above terms and conditions or amend them in response to the necessity of life developments without the need to announce it in advance.

***** Hotel management decisions are final and not subject to negotiation or discussion *****

Thank you for choosing Aquamarine Kuwait Resort Wishing that our rates offer and the stay will get your satisfaction in accordance with enjoying best distinguished five star hotel services among other competitors with our valued experience in the world of hospitality that characterizes Aquamarine plus its breathtaking location directly on the sea

I hope you will always enjoy our authentic Arabian hospitality and unforgettable nice stay of your dream.

Yours sincerely,

Aquamarine Kuwait Resort Management

Guest Name: -----

Signature: -----